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PTO/SB/64 (07-06)

Approved for use through 09/30/2006 OMB 0651-0031 US Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

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PETITION FOR REVIVAL OF AN APPLICATION FO ABANDONED UNINTENTIONALLY UNDER 37 CFR	Docket Number (Optional) 60021-379701	
First named inventor: Julio J. Hernandez	Art Unit: 3623	
Application No.: 10/810,910	Examiner: Unassigned	
Filed: March 26, 2004		
Title: ENHANCED INSIGHT-DRIVEN CUSTOMER INTERACTIONS WITH A WORKBENCH		
Attention: Office of Petitions Mail Stop Petition Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450		
FAX: (703) 872-8300		
NOTE: If information or assistance is needed in compl (571)272-3282.	leting this form, please con	ntact Petitions Information at
The above-identified application became abandoned for failuthe United States Patent and Trademark Office. The date of period set for reply in the Office notice or action plus any extension of the period set for reply in the Office notice or action plus any extensions.	abandonment is the day af	ter the expiration date of the
APPLICANT HEREBY PETITIONS FO	R REVIVAL OF THIS A	PPLICATION
NOTE: A grantable petition requires the following  (1) Petition fee;  (2) Reply and/or issue fee;  (3) Terminal disclaimer with disclaimer fe before June 8, 1995; and for all design  (4) Statement that the entire delay was uni	e – required for all utility applications, and	and plant applications filed
1. Petition fee		
Small entity fee \$750.00. (37 CFR 1.17(m)). A		ty status. See 37 CFR 1.27.
Other than small entity fee \$1,500.00. (37 CFR	1.17(m)),	
<ul> <li>2. Reply and/or Fee</li> <li>A. The reply and/or fee to the above-noted Office Acting Rescission of Previous Nonpublication Request (id has been filed previously on is enclosed herewith.</li> <li>B. The issue fee of \$</li> <li>has been filed previously on is enclosed herewith.</li> </ul>	entify type of reply):	96 MBINAS 00000045 501901 1981091 53 1500.00 DA

[Fage 1 of 2]
This collection of information is required by 37 CFR 1.378(c). The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 1.0 hour to complete including gathering, preparing, and submitting the complete application form to the USPTO. Time will vary depending on the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden should be sent to the Chief Information Officers, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Mail Stop Petition, Commissioner for Patents, Alexandria, VA 22313-1450.

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PTO/SB/64 (07-06)
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Since is r	disclaimer with disclaimer fee e this utility/plant application was filed on or after June 8, 1995, no terminal disclaimer equired rminal disclaimer (and disclaimer fee (37 CFR 1.20(d))of \$ for a small entity \$ for other than a small entity) disclaiming the required period of time is enclosed ewith (see PTO/SB/63).						
of grantable p Office may re	NT: The entire delay in filing the required reply from the duc date for the required reply until the filing etition under 37 CFR 1.137(b) was unintentional. [NOTE: The United States Patent and Trademark quire additional information if there is a question as to whether either the abandonment or the delay in a under 37 CFR 1.137(b) was unintentional (MPEP 711.03(c) subsections (III)(C) and (D)))].						
WARNI inclu	WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038						
	OPPENHEIMER WOLFF & DONNELLY LLP						
8-21-0	(a )						
Date	Signature						
612.607.7340 Telephone Nur	Rudolph P. Heffmann; Reg. No. 38,187						
relephone Ivui	Typed or printed name(s); Registration No. (is applicable)						
	45 South Seventh Street, Suite 3300 Minneapolis, MN 55402-1609						
ENCLOSURE	S						
	72						
	Fee payment Reply						
	Terminal Disclaimer						
	Additional sheets containing statements establishing unintentional delay Other						
	CERTIFICATE OF MAILING OR TRANSMISSION (37 CFR 1.8(a))						
71							
1 nercey certify	that this correspondence is being:						
	deposited with the United States Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to the Mail Stop Petition, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.						
$\boxtimes$	transmitted by facsimile on the date shown below to the United States Patent and Trademark Office at (571) 273-8300.						
8-21-06	On A Burn						
Date	_ Janet Byrn						
	Janet Byrne Type or printed name of person signing Certificate						

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Plaza VII, Suite 3300 45 South Seventh Street Minneapolis, MN 55402-1609 www.Oppenheimer.com RECEIVED
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## FAX COVER LETTER

August 21, 2006

TO:

Mail Stop Petition

**COMPANY:** 

**Commissioner for Patents** 

PHONE:

FAX:

571.273.8300

FROM:

Rudolph P. Hofmann

DIRECT DIAL:

(612) 607-7340

**EMAIL** 

RHofmann@oppenheimer.com

RE:

U.S. Patent Application No. 10/810,910 Attorney Docket No.: 60021-379701

### CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that the following documents are being facsimile transmitted on the date shown below, to Mail Stop Petition, Commissioner for Patents.

- 1. Transmittal Form
- 2. Fee Transmittal
- 3. Petition for Revival of an Application for Patent Abandoned Unintentionally
- 4. Rescission of Previous Nonpublication Request

Janet Byrne

8-21-06

Date

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#### AUG 2 1 2006

PTO/SB/21 (07-06)
Approved for use through 09/30/2008, OMB 0651-0031
U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE
Under the paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number 10/810,910 Application Number March 26, 2004 TRANSMITTAL Filing date Julio J. Hernandez **FORM** First Named Inventor 3623 **Art Unit** (to be used for all correspondence after initial filling) Unassigned **Examiner Name** Total Number of Pages in This Submission 60021-379701 Attorney Docket Number ENCLOSURES (Check all that apply) Drawing(s) ▼ Fee Transmittal Form ☐ After Allowance Communication to a Technology Center (TC) ☐ Fce attached Licensing-related Papers Appeal Communication to Board of ☐ Amendment/Reply Petition. Appeals and Interferences After Final ☐ Petition to Convert to a Provisional Application ☐ Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) ☐ Affidavits/declaration(s) Power of Attorney, Revocation Change of Correspondence Address ☐ Proprietary Information □ Extension of Time Request Terminal Disclaimer ☐ Status Letter Request for Refund Other Enclosure(s) please identify ■ Information Disclosure Statement below): Rescission of Previous CD, Number of CD(s) \_ Nonpublication Request Landscape Table on CD Certified Copy of Priority Remarks: Document(s) Response to Missing Parts/ Incomplete Application Response to Missing Parts under 37 CFR 1.52 or 1.53 SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT REQUIRED Name (Print/Type) Rudolph P. Hofmann Signature Date CERTIFICATE OF TRANSMISSION/MAILING I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner For Patents, P.O. Box 1450, Alexandria, VA 22313 on this date: 8-21-06 Typed or printed Janet Byme Denne Signature Date:

This collection of information is required by 37 CFR 1.5. The Information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 (1-800-786-9199) and select option 2.

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# AUG 2 1 2006

FEE TRANSMITTAL		Complete if Known				
	Application Number	10/810,910				
for FY 2006	Filing Date	March 26, 2004				
	First Named Inventor	Julio J. Hemandez				
Patent fees are subject to annual revision.	Examiner Name	Unassigned				
Applicant Claims Small Entity	Group Art Unit	3623				
TOTAL AMOUNT OF PAYMENT \$1,5	00.00 Attorney Docket No.;	60021-379701				

METHOD OF PAYMENT				FEE CALCULATION (continued)						
1. <u>X</u> Al	X_Authorized to charge indicated fees or credit			4. ADDITIONAL FEES						
Deposit Acct No. Name:	0-20	50-1901 nhelmer V	Volet P		Fée Code	Large Entity Fee (\$)	Fee Code	Small Entity Fee (\$)		Fee Paid
×		Onnelly L.I	L.P		1051 1052	130 50	2051 2052	65 25	Surcharge - late filing fee or oath Surcharge - late provisional filing fee or cover sheet	
		7 CFR 1.16 an			1053	130	1053	130	Non-English specification	
<u> </u>					1812	2,520	1812	2,520	Filing a request for ex parte reexamination	
2		nt Enclosed:			1804	920°	1804	920*	• • • • • • • • • • • • • • • • • • • •	į (
	Check	Credit	LATION		1805	1.840	1805	1840=	Examiner action Requesting publication of SIR after	
1. BASE	C FILING		LATION		1003	1.040	1500	1040	Examiner action	
Large	Small	Fee desc	ription	Fee Paid	1251	120	2251	60	Extension for reply within first month	
Fee	Fee				1252	450	2252	225	Extension for reply within second month	
1000*	500*	Utility filing fo	æ		1253	1020	2253	510	Extension for reply within third month	
430-	215	Design filling	fee		1254	1,590	2254	795	Extension for reply within fourth month	
660*	330-	Plant filing fe	e		1255	2,160	2255	1,080	Extension for reply within fifth month	
1400*	700-	Reissue filing	) fee		1401	500	2401	250	Notice of Appeal	
200	100	Provisional fi	ling fee		1402	500	2402	250	Filing a brief in support of an appeal	
		SUBTOT	AL (1)	\$0.00	1403	1,000	2403	500	Request for oral hearing	
2. EXTRA CLAIM FEES		1451	1,510	1451	1,510	Petition to Institute a public use proceeding				
		Extra Claims	Fee	Fee Paid	1452	500	2452	250	Petition to revive • unavoktable	!
Claims	- 20 =		50/25		1453	1,500	2453	750	Petition to revive - unintentional	\$1,500.00
ind.	- 3 =		200/100	****	1733	1,500	2433	7.50	L Addolf to 164140 - Builtinguinous	<b>\$1,000.00</b>
Claims			·		1501	1,400	2501	700	Utility issue fee (or relssue)	
Mu	itiple Dep	tendent	360/180		1502	800	2502	400	Design isaue fee	
l	Small				1503	1,100	2503	550	Plant issue fee	
Large Entity	Entity				1460	130	1460	130	Petitions to the Commissioner	[ [
Fee	Fcc	E	ee Descr	<u>iption</u>	1807	130	1807	130	Processing fee under 37 CFR 1.17(q)	<b></b>
(\$)	(\$)				1806	180	1806	180	Submission of Information Disclosure Stml	
50	25	Claims in exc			8021	40	8021	40	Recording each patent assignment per	
200 360	100 180	Independent Multiple depe			1809	790	2809	395	property (times number of properties) Filing a submission after final rejection	<del> </del>
200	100	** Reissue in	dependen		1810	790	2810		(37 CFR 1.129(a)) For each additional invention to be	
50	25	over origina ** Reissue c		cess of 20	1970	130	20 IV	J <b>J</b> J	examined (37 CFR 1.129(b))	
Ì		and over o	riginal pa1 7		1801	790	2801	395	Request for Continued Examination (RCE) Request for expedited examination of a design	
		SUBTOTAL	(2)	\$0.00	1802	900	1802	900	application	
	3. Application Size Fee (Utility)						Other fee (specify)			
the application	ation fee Lional 50 :	due ls \$250 (\$	125 for an	0 shts of paper, vall entity) for f. See 35 U.S.C.						
` ```		SUBTOTA	AL (3)	\$0.00						
									SUBTOTAL (4)	\$1,500.00

SUBMITTED BY	 	Complete (if applicable)		
Name	Rudolph P. Hofmann	Registration No.: 38,187	Тејарћоле: 612-607-7340	
Signature	Lyn	Date:	8-21-06	

\*Includes: Filing tee + Examination fee + Search fee